

New Customers and Register Upgrades



Farmer Jacks Halls Head
Time & Attendance

Sunset Supermarket
Installation of WinPost Registers
Time & Attendance
T-DVR Security
DVR Security

University Club of WA
Time & Attendance

Supa Valu Malibu
MPRS POS



PDE Sale

Get in early an order your PDE now before stock take now only **\$1,650** plus GST, including software & cable.



IMPORTANT CHANGES TO EFTPOS IN 2005



Most customers running integrated EFTPOS with either WinPOST registers or MPRS registers are aware that there are changes to the PIN PAD software that takes effect in October 2005.

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This will require you to make a decision on what to do with your existing system. Please do not ignore this, call Peter Martin for an explanation of your options.



GM Accounting System Interface

From the suppliers of BAS-X Inventory Suite of Utilities comes a new time and cost saving piece of software that allows invoices received into Grocery Manager to be electronically sent into your accounting system.

Sound too good to be true?? Well it works with Attache, MYOB, Pastel and Quickbooks.

UWA Club Selects Retail Systems for New Club

The new UWA Club house scheduled to open in early March will provide WA and university members, staff and Alumni with a world leading venue.

With unique staff scheduling and labour hire arrangements, UWA Club has selected Retail Systems to provide a comprehensive staff scheduling, costing and management solution using the Retail Systems Time Target solution.

Utilising the latest technologies including Bio Metric Finger Print Recognition and live costing tools the Club can manage their staffing



requirements to meet the varied challenges each function and day presents. Time Target provides supervisors with accurate labour costing per shift including overtime, loadings and break requirements.

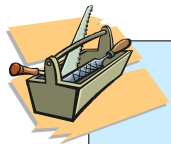
With exact costing per day the Club can manage labour budgets per department with overall costing for labour as a

percentage of sales on a daily basis.

With the Time Target installation almost complete, the Club already has detailed costing for the scheduled opening and is enabling the site to effectively manage new functions and promotions to include wage costing.

Best wishes to the University Club on their grand opening.

For more information on how to reduce your wage costs, please contact Bradley on 9422 5600.



New Hardware Maintenance Agreements

Retail Systems has reviewed its hardware maintenance policies and in an effort to provide keener pricing and better service responsiveness, there are 3 different service levels for your POS equipment:

Level 1 covers you from Monday to Friday 8AM to 5PM excluding public holidays.

Level 2 covers you from Monday to Sunday 8AM to 5PM excluding public holidays.

Level 3 covers you from Monday to Sunday 7AM to 6PM, late night to 9PM on Thursday and includes public holidays.

These levels are available with **Total Cover, Labour Only or Parts Only** Maintenance Agreements

Any existing contracts will be honoured until their expiry date and then you will have the choice of any of the 3 levels.

This change takes effect as from the 1st January 2005.

Please contact Dave Pittman for more Information.

34 Harrogate Street 1st Birthday



The old saying must be true... Time does fly when your having fun.

It's hard to believe that Retail Systems has been in the new building for 12 months. Happy Birthday to us.....

A Big Congratulations To...



Dave Pittman, celebrating his 10th year anniversary with Retail Systems on the 27th March !!

Windows XP Firewall

With the installation of Windows XP service pack 2 comes Microsoft Windows Firewall. This program is intended to protect you when you're connected to the Internet. The downside is that if it's incorrectly configured it can interrupt network programs like Wireless stock control, WinPOSt register communications, File sharing and network printing.

In a standalone environment where you aren't connected to the Internet there is no need for the Firewall to be turned on as you cannot be attacked by any other computers. If you are intending to connect to the Internet please contact our support team to see if Windows Firewall is going to affect your store computing operations.

Easter Support Times



Retail Systems will be closed

- **Good Friday (25th March)**
- **Easter Sunday (27th March), and**
- **Easter Monday (28th March)**

Telephone support will be charged at the public holiday rate of \$95 per call plus GST.

Onsite support will be charged At \$95 per hour plus GST for a minimum of 3 hours, i.e. \$285 plus GST minimum call out fee.

Please inform your staff of these times so that you don't get any surprise invoices in the mail.



Broadband ADSL Connections

With the price of ADSL Broadband becoming extremely affordable starting from \$19.95 per month a lot of supermarkets are signing up.

Installations of ADSL modems and routers can however affect your existing computer network and could potentially stop your store register communications if not setup correctly.

Retail Systems is an authorised WestNet reseller and have a support team that know what effects ADSL will have on your store.

For a trouble free ADSL experience contact Retail Systems.